

## Kirra Dive Terms & Conditions Cancellations

In the event you cancel your booking with us, the following will apply.

- Bookings cancelled within 48 and 24 hours of the tour date will incur a 50% cancellation charge.
- Bookings cancelled within 24 hours of scheduled departure for any reason, will incur a 100% cancellation charge.
- Please do let us know asap if you may arrive late.
- No refund or compensation will be given for any unused equipment or prepaid/pre-booked courses or guides in the event you are unable to complete the entire tour

### Medical Conditions

- Some medical conditions may preclude a person from diving, please check the medical conditions section on the PADI website here: <https://www.padi.com/downloads>
- Please note that any medicals required should be completed well before the day of trip. If in any doubt please contact us prior to your trip date for instruction.
- Upon arriving at our diveshop, and before commencing any dive activities, we will require all customers to complete our liability forms. All information provided must be strictly accurate.
- If during the tour it becomes apparent that a form has been completed incorrectly, by omission or false statement, we reserve the right to prevent any customer from undertaking any SCUBA Diving / Snorkelling activities whilst on board our vessel. Any decision made in this regard will be at the absolute discretion of the Dive Supervisor aboard the vessel.

### Scuba Diving

- We require all Certified Divers to present a valid Certification Card. Failure to show a Certification Card may result in the customer not being able to dive.
- Please contact us prior to trip date if you have not dived within the last 6 months.
- Our tours are subject to the risks and perils of SCUBA diving in changeable conditions in an open water environment. We reserve the right, for our customer's safety and the safety of our crew, to prevent any participation from SCUBA diving at our sole discretion.
- No compensation is offered if you should be unable to complete all offered dives at the fault of your own.
- We strongly recommend a wait of 24 hours before flying after diving.
- You must not participate in SCUBA diving or snorkelling whilst under the influence of alcohol or any drugs. We will refuse entry to the water in the event we have reasonable grounds to expect a customer has consumed alcohol or drugs within a timeframe that could, in any way, affect their ability to SCUBA dive/ snorkel safely.
- Any decision made in this regard will be at the absolute discretion of the Dive Supervisor aboard the vessel.
- If any equipment or property belonging to us is damaged or lost we reserve the right to charge the customer responsible to make good the damage or loss.
- To participate in SCUBA diving / snorkelling ALL Customers are required to agree to, and sign, our liability forms relevant to the activity they will be undertaking.
- Rental dive equipment used is BCD, Regulator with 1st Stage, Primary and alternate 2nd Stage, Gauges with Dive Computer, emergency signalling equipment, including a high visibility signalling device, for example, a safety sausage; and an audible signalling device (e.g. a whistle). If your equipment varies from the above, you must contact us prior to boarding the vessel.
- Divers must check rental gear or personal gear is in working order.
- If rental is needed please confirm sizes the day before trip.
- Any person under the age of 18 must have the relevant liability forms signed by a Parent or Guardian.